GOVERNMENT OF INDIA
HOME AFFAIRS
LOK SABHA

UNSTARRED QUESTION NO:3683
ANSWERED ON:16.12.2014
FAKE CALL CENTRES
Raut Shri Vinayak Bhaurao

Will the Minister of HOME AFFAIRS be pleased to state:

(a) whether several fake call centres are operating in the country which are cheating persons, primarily bank customers, credit card holders etc.;

(b) if so, the number of such call centres in regard to which information has been gathered, State-wise;

(c) whether the Government has taken any action against such centres;

(d) if so, the details thereof; and

(e) the measures being taken by the Government to prevent such cases in future?

Answer

MINISTER OF STATE IN THE MINISTRY OF HOME AFFAIRS (SHRI HARIBHAI PARATHIBHAI CHAUDHARY)

(a) : Specific data on fake call centres is not maintained centrally.

(b): Does not arise.

(c) to (e): Since 'Police' and 'Public Order' are State subjects under the seventh Schedule to the Constitution of India and therefore, the State Governments are primarily responsible for prevention, detection, registration and investigation of crime and for prosecuting the criminals through their law enforcement agencies as also for protecting the life and property of the citizens. The Union Government, however, attaches highest importance to the matter of prevention of crime and therefore, has continued to urge to the State Governments/UT Administrations to give more focused attention towards improving the administration of criminal justice system and taking such measures as are necessary for prevention and control of crime and therefore, has been issuing advisories to the State Government/ UT Administrations from time to time to give more focused attention to the administration of criminal justice system with emphasis on prevention and control of crime.